

## **Terms and Conditions – SMS Campaign**

### **Terms and Conditions for ProRehab Medical Products LLC SMS Messages**

**Effective Date:** 5/21/2026

By opting in to receive SMS messages from ProRehab Medical Products LLC (“we,” “our,” or “us”), you consent to receive periodic SMS messages from us. These messages may include:

- Important updates
- Order information
- Other communications related to our products and services

#### **1. Opt-In Consent**

By providing your phone number, you agree to receive SMS messages ProRehab Medical Products LLC. Consent is not a condition of purchasing any goods or services.

#### **2. Message Frequency**

You may receive messages periodically. Message frequency may vary depending on your interactions and communications related to our products and services.

#### **3. Opt-Out / STOP**

You can unsubscribe from SMS messages at any time by replying **STOP** to any message you receive from us. Once you reply **STOP**, you will be unsubscribed from future messages.

#### **4. HELP / Support**

If you need assistance with our messaging program, you can reply **HELP** to any message for guidance, or contact our customer support at:

support@prorehabmed.com

617-209-9693

#### **5. Message & Data Rates**

Standard message and data rates may apply for messages sent to and from your mobile device. Contact your mobile carrier for more information.

#### **6. Limitation of Liability**

ProRehab Medical Products LLC is not responsible for delays, delivery failures, or other issues caused by mobile carriers, network outages, or technical problems beyond our control.

## **7. Changes to Terms**

We may update these Terms and Conditions from time to time. The most current version will always be posted on this page.

## **8. Contact Us**

For questions regarding these Terms and Conditions, please contact us at:

[support@prorehabmed.com](mailto:support@prorehabmed.com)

617-209-9693

12 Parmenter Road, Unit B6, Londonderry, NH 03053

## **Privacy Policy for ProRehab Medical Products LLC**

**Effective Date:** 5/21/2026

At ProRehab Medical Products LLC (“we,” “our,” or “us”), your privacy is important. This Privacy Policy explains how we collect, use, store, and protect your personal information when you participate in our SMS messaging program.

---

### **1. Information We Collect**

When you opt in to receive SMS messages from us, we may collect:

- Your mobile phone number
- Your name
- Your email address (if provided)
- Any other information you voluntarily provide

### **2. How We Use Your Information**

We use your information to:

- Send SMS messages, including updates, and order-related communications
- Respond to your inquiries and provide customer support
- Improve our SMS messaging programs and services
- Comply with legal obligations and regulatory requirements

### **3. Consent**

By providing your phone number, you consent to receive SMS messages from ProRehab Medical Products LLC. Consent is not required to make a purchase.

### **4. Message Frequency**

You may receive periodic messages. The frequency may vary depending on communications related to our products, services, or promotions.

### **5. Opt-Out / STOP**

You can stop receiving SMS messages at any time by replying **STOP** to any message. After replying **STOP**, you will be unsubscribed from further marketing messages.

## **6. HELP / Support**

If you need assistance with the messaging program, you can reply **HELP** to any message, or contact our support team at:

support@prorehabmed.com

617-209-9693

## **7. Message & Data Rates**

Standard message and data rates may apply for any messages sent to or from your mobile device. Please check with your mobile carrier for details.

## **8. Data Sharing**

We use your information only to provide our products and services, including sending SMS messages related to your account or orders. We do not sell or share your personal information with third parties for their marketing purposes.

## **9. Data Retention**

We retain your personal information only as long as necessary to provide our services or as required by law.

## **10. Security**

We take reasonable measures to protect your information from unauthorized access, use, or disclosure.

## **11. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. The latest version will always be posted on this page.

## **12. Contact Us**

For questions regarding this Privacy Policy, please contact us at:

support@prorehabmed.com

617-209-9693

12 Parmenter Road, Unit B6, Londonderry, NH 03053